

# Update of European Responsible Care program, experiences with new self-assessment tool



Giulia Casasole  
Responsible Care manager at Cefic  
Eger, 13 October 2021



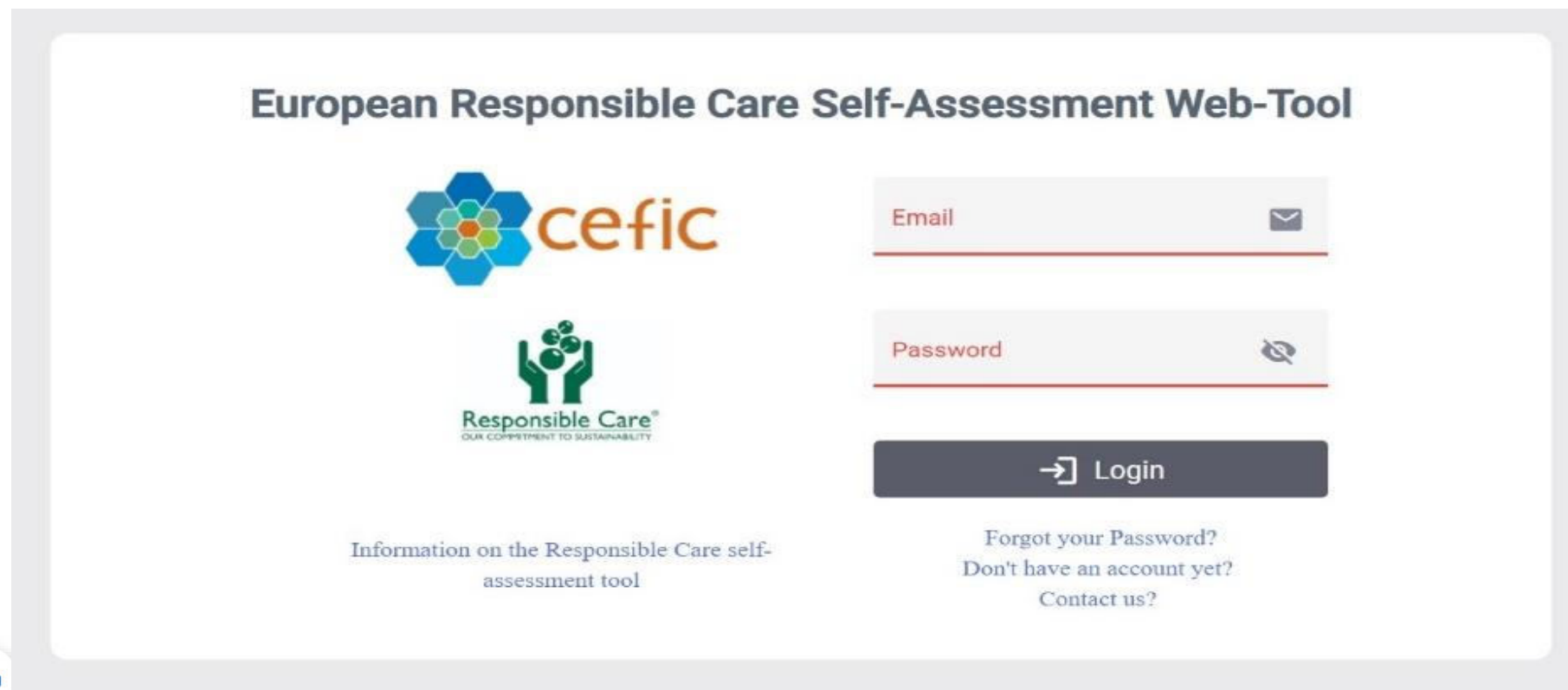
# Plan of the presentation

- What the European Responsible Care self-assessment webtool is and its main features
- How to join it and when
- Why to join it: the benefits to use the webtool for companies
- The outcomes at European level of this first-year reporting in the RC webtool
- A worldwide Responsible Care self-assessment webtool
- Q&A



# What is the Responsible Care self-assessment webtool?

- <http://self-assessment.responsible-care.com/>
- An online tool which aims to help chemical companies to assess their level of Responsible Care implementation and to improve their performance over time.



The screenshot shows the login interface for the European Responsible Care Self-Assessment Web-Tool. At the top, the title "European Responsible Care Self-Assessment Web-Tool" is displayed. Below the title are two logos: the Cefic logo (a blue and green flower-like shape) and the Responsible Care logo (two hands holding a globe). To the right of the logos are two input fields: "Email" with an envelope icon and "Password" with an eye icon. Below these fields is a dark grey "Login" button with a right-pointing arrow. At the bottom, there are three links: "Information on the Responsible Care self-assessment tool", "Forgot your Password?", and "Don't have an account yet? Contact us?".



# Main features of the RC self-assessment webtool (1/4)

Assessment : Assessment 2020

How is the commitment to fulfill compliance obligations & Responsible Care Principles (i.e. protect and promote Health & Safety of people, the environment and sustainability) demonstrated through all levels of the organisation?

- Top management is committed to Responsible Care & compliance, but the commitment is not formalised yet into a policy.
- A policy was established, but it is not available to the public and it includes a commitment towards some, but not all, of the Health, Safety, Environment, Energy & Sustainability topics.
- The policy is communicated internally and is available to the public and includes a commitment to fulfil its compliance obligations & to continual Responsible Care improvement. It includes commitment to manage performance related to Health & Safety, Environment, Energy & Sustainability.
- The policy is communicated actively to external parties & available to the public. It is supported by visible leadership and involvement from top management and other levels of the organisation. The policy is implemented throughout the business processes.

Leave a remark



- Based on a questionnaire of 101 questions with a simple multiple-choice format
- Structured along the 6 elements of the RC Global Charter
- Each question has 4 answers which corresponds to 4 different levels of maturity of Responsible Care implementation
- Provide information about the maturity level of the site



# Main features of the RC self-assessment webtool (2/4)



- Connects RC to International standards & sustainability principles:
  - Facilitated assessment for companies certified against those standards
  - Information on where they stand for companies that would like to get certified one day

- Helpful tips and good practices

Possibility to create a HQ account:

- ✓ to make a corporate assessment for its sites;
- ✓ to check their performance



# Main features of the RC self-assessment webtool (3/4)



Possibility of benchmarking against peers



- The official language is English but it's also available in 18 languages i.e. BG, CS, DE, ES, ET, FI, FR, HR, HU, IT, LT, PL, PT, RO, RU, SK, SL & TR

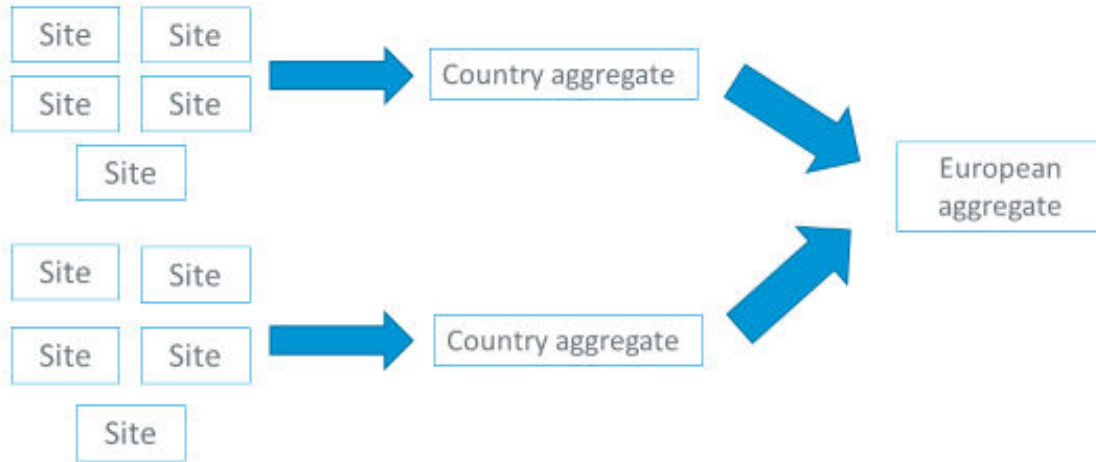


- A questionnaire for manufacturer companies and one for distributor companies



# Main features of the RC self-assessment webtool (4/4)

## How the data is used?



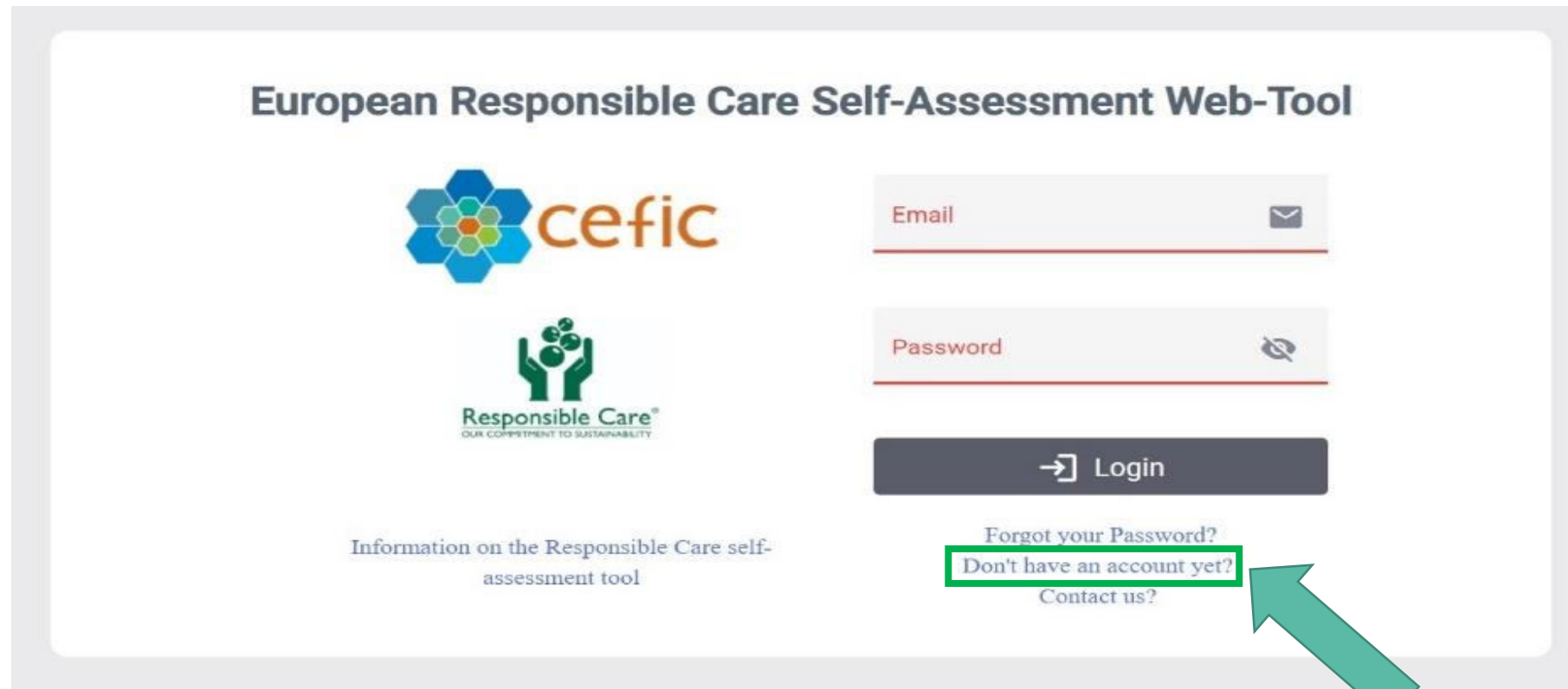
- Full data protection:
  - Only the site has online access to its own detailed filled in questionnaires.
  - The aggregates at national and European levels generated only when at least 5 independent sites have submitted the assessment.







# How to join the RC self-assessment webtool (1/2)

- Please go to <http://self-assessment.responsible-care.com/> using Chrome 
- Click on





European Responsible Care Self-Assessment Web-Tool

 cefic

 Responsible Care<sup>®</sup>  
OUR COMMITMENT TO SUSTAINABILITY

Information on the Responsible Care self-assessment tool

Email 

Password 

→ Login

Forgot your Password?  
**Don't have an account yet?**  
Contact us?





# How to join the RC self-assessment webtool (2/2)

**cefic** Create your account

**Site Account Self-Service Form**

Company Name \* Contact Person \*

Email \* Phone \*

Category \* Country \*

Company Sector Company Size \*

National Association HeadQuarter

Year in which the company has joined Responsible Care \*

0

Remarks

Agree in sharing my data with the sister sites (sites of my same mother company)

By submitting this form I agree with the [general conditions](#)

I'm not a robot

(\*) Mandatory information

Submit

1. Create your account in the Site Account creation self-service form
2. The National association will approve it
3. Once approved, you will receive by email the credentials to have access to the RC webtool in the login page
4. The webtool is very userfriendly, but check the [User manuals](#) and the [The tutorial video](#) to receive further guidance
5. For any questions, contact us at [RCWebtool@cefic.be](mailto:RCWebtool@cefic.be)

To make a HQ account contact us at [RCWebtool@cefic.be](mailto:RCWebtool@cefic.be)



# When to join the RC webtool and to do the self-assessment



Join the webtool any time during the year

Self-assess once a year before the deadline (for 2022: 30 November)



Provide us with your feedback afterwards:

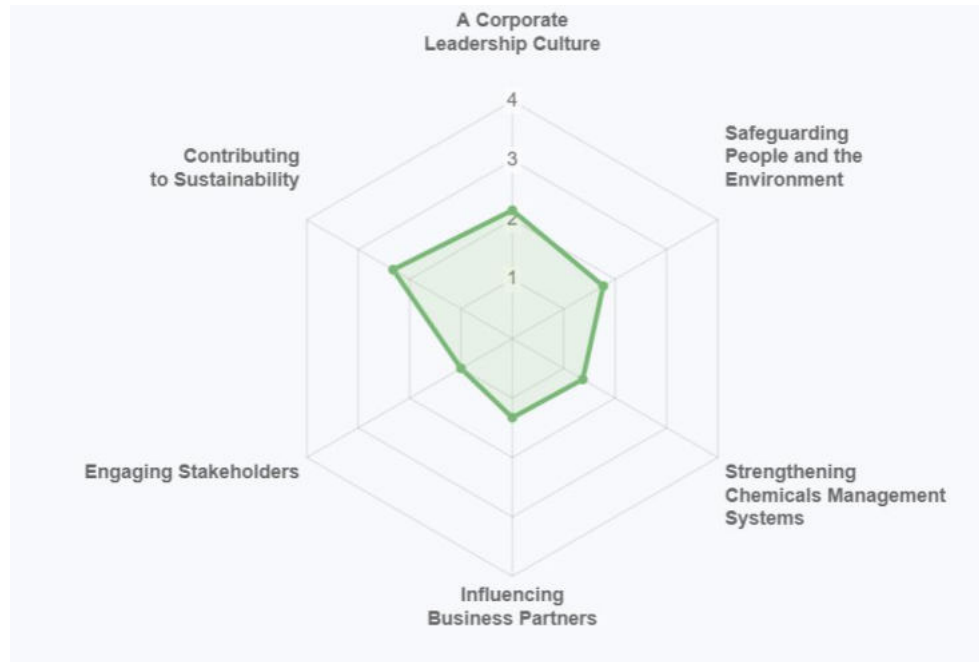
*Your input is valuable for improving the webtool!*



# Why to join the RC webtool (1/3)

## Benefits for companies

### 1. Helps you identify strenghts and areas for improvement



At different levels

CHAPTERS

SUBCHAPTERS

QUESTIONS

SDGs

STANDARDS

Export to PDF

Of all reports



SDGs	Code	Question	Question	My Score	Target	Status
SDG9	2.35	How does the organisation manage waste, aside from compliance with applicable regulations?		3	3	Fulfilled
SDG12	2.35	How does the organisation manage waste, aside from compliance with applicable regulations?		3	3	Fulfilled
SDG12	2.36	How does the organisation manage risks towards groundwater, aside from compliance with applicable regulations?		1	3	Improve ▲
SDG9	2.36	How does the organisation manage risks towards groundwater, aside from compliance with applicable regulations?		1	3	Improve ▲
SDG9	2.37	How does the organisation manage risks towards soil pollution, aside from compliance with applicable regulations?		1	3	Improve ▲
SDG12	2.37	How does the organisation manage risks towards soil pollution, aside from compliance with applicable regulations?		1	3	Improve ▲



# Why to join the RC webtool (2/3)

## Benefits for companies

2. Provides you with **tailor made improvement tips** on how to improve and go to the following level of maturity

3. Gives you access to an **evergreen library of good practices** shared by the best in class

Export improvement tips

*We suggest you to use the improvement tips to develop an improvement plan.*

### LIBRARY OF GOOD PRACTICES

#### A Corporate Leadership Culture

Scope & commitment /

[Responsible-Care-Policy 1](#)

Scope & commitment

[Responsible-Care-Policy 2](#)

Resources, training & employee involvement /

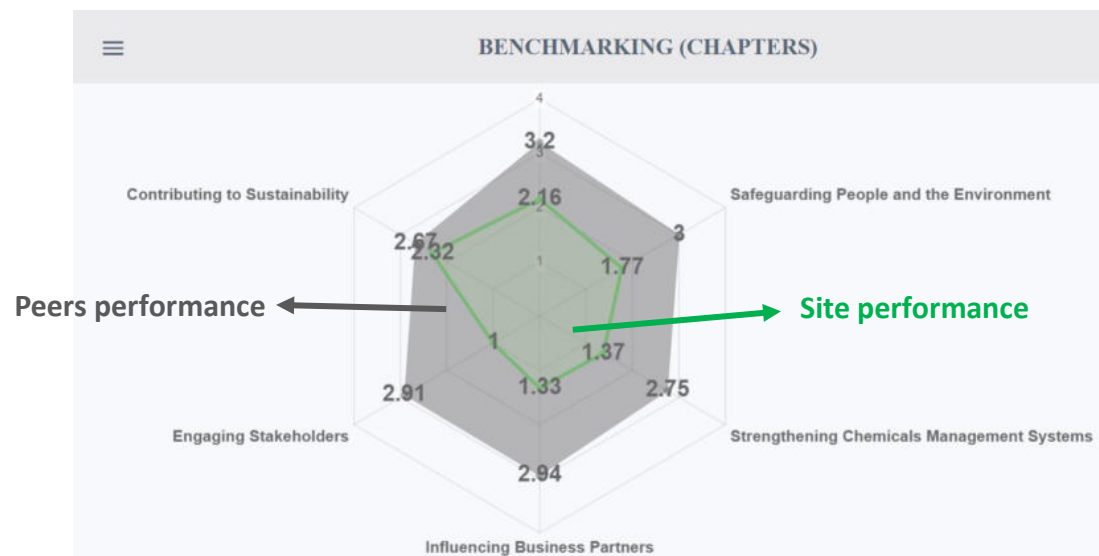
[Leadership Occupational Safety-visits-training](#)



# Why to join the RC webtool (3/3)

## Benefits for companies

4. Allows you to **benchmark**: to compare your performance against peers



### Comparison against

Aggregate of all sites

Aggr. of all large sites(>250 p.)

Aggr. of all medium sites(>50 & <250 p.)

Aggr. of all small sites(<50 p.)

Aggr. of all sister sites

### Country

European Aggregate

Austria

Belgium

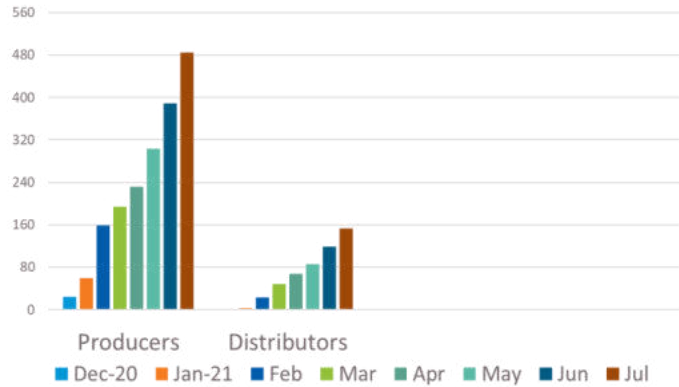
Bulgaria

Croatia

5. **Strengthens the RC Community** (The more companies join the tool the more data the stronger we become)

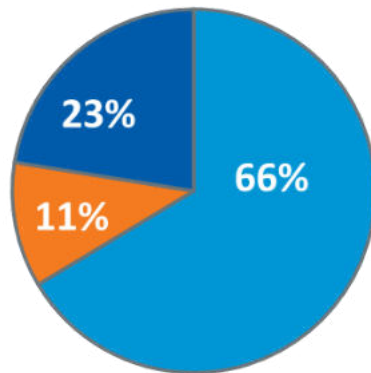


# Outcomes of 2021 reporting in the RC webtool in figures



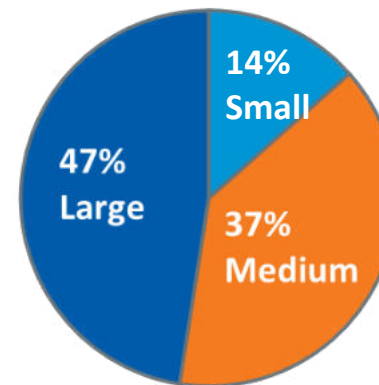
- 35 HQ
- 638 sites in total (producers + distributors)
- 485 producer sites in **23 countries**
- 7 NAs have not engaged companies yet (Greece, Russia, Lithuania, Ukraine, Denmark, Latvia and Norway)

## Status of 2021 assessments



- Submitted
- Not completed
- Not started

## N of reporting sites per size



# Spider chart of the general outcome at European level

Total score 2.89





## Positive feedback from 2021 users

- Easy to use and with a good performance
- Questions/replies are clear
- The translation and the functionalities are satisfactory
- Suggested some additional functionalities to improve the user experience, which will be implemented by end of the year/beginning of the next



# Towards a worldwide RC self-assessment tool

- Got inspired by the successful European experience, ICCA wants to develop a common RC assessment tool for companies worldwide
- The European RC self-assessment tool will be used as basis



# Conclusions

- The tool helps you **identify your areas for improvement**
- It supports your **continuous improvement** with tailor made improvement tips and good practices
- It allows you to **compare your performance with peers**
- It **makes the European** (and soon worldwide) **RC community stronger**



**Start your RC journey with the RC webtool today!**

Together we can contribute to a world that is cleaner,  
healthier and more sustainable



# Thank you.

**Contact:**

Giulia Casasole Responsible Care manager  
HSSE, RC and Supply Chain  
gca@cefic.be



**About Cefic**

Cefic, the European Chemical Industry Council, founded in 1972, is the voice of large, medium and small chemical companies across Europe, which provide 1.1 million jobs and account for 15% of world chemicals production. Cefic members form one of the most active networks of the business community, complemented by partnerships with industry associations representing various sectors in the value chain. A full list of our members is available on the Cefic website. Cefic is an active member of the International Council of Chemical Associations (ICCA), which represents chemical manufacturers and producers all over the world and seeks to strengthen existing cooperation with global organisations such as UNEP and the OECD to improve chemicals management worldwide

